



Services.biz Ph 0425 201 610 Engineering and Repairs

Customer Service Agreement

Customer Name: _____

Customer Address: _____

Phone No: _____

Email: _____

Mobile No: _____

Type of product Electronic / Computer

Qty: _____

Brand: _____ Model No: _____

Serial No: _____

This is a service agreement for the service and repairs of you the customers
Computers / Electronics equipment.

1. ncservices.biz takes no responsibility for the loss of data or video at all.
2. It is the customer of this signed agreement responsibility to back up all the data or video stored on any computer or electronic equipment being repaired or serviced by ncservices.biz.
3. The flat rate repair plus parts applies to each computer and to each electronic item. The customer will be charged additional fee for each computer or electronic item that needs repair or service plus parts
4. Any parts that maybe required repairing or servicing your equipment will be paid to ncservices.biz in full before ordering can processed. If the payment for the part is delayed this can also delay the completion of your repair or service.
5. Warranty for Electronic equipment is for parts only not labor and stands for period of 3 months.
6. Warranty for Computer equipment is for parts only not labor and stands for period of 12 months.
7. After you have been contacted about your Computer or Electronic equipment has been completed you only have 7 days to arrange pick up or delivery of your equipment. If you do not arrange pick up or delivery of equipment in the 7days then a \$2 per day will be charged.

Please sign the agreement if you agree with the above statement of repair and servicing.

Please Print your Name: _____

Please Sign your Name: _____

Date: ____/____/____